## Small Business FOCUS Making & Selling Food Afr<sup>3</sup>B<sup>2</sup>ZK<sup>4</sup>d Starting Your Small Business

## **Description of Opportunity**

## **Target Market**

Busy parents of students and workers who do not have time to make there own lunch or single people who would prefer to not have to make meals for themselves.

Making lunches for your school mates, there parents and work colleagues. Basic meals that are easy to prepare and keep for eating the next day. This business can be managed on-line or via a whatsapp group. If your customers need you to deliver the meals before going to school make sure these customers are within no more than a 1km radius from your home, allowing you to be able to make your deliveries on the way to school or before leaving for school.

Set Up Costs **Buyer Persona** 1. Initial set-up costs could be nothing as you can use your home kitchen Description: Busy parents, single adults and students. 6 Set-up a website (or start-off with a 2. Whatsapp group) Cooler box to keep your meals in when 3. 8 delivering 4. 9 Role: Students, parents and workers Social Media Platforms 5. 10. 1. Facebook 2. Twitter Age: 18 + (enter range) 3. WhatsApp Groups **Equipment List** Gender: Both 4. Instagram Initial equipment costs could be nothing as 1 you can use the cutlery and crockery in your 6 5. Local Newspapers and Shopping Centre home kitchen. Pinboards. 2 Education: Grade 12 and higher 3. 8. Personal Goals: 1. Better Lifestyle 4 9. Social Standing: Business Owner or Worker 5. 10. 2. Make Money (Save Money) Monthly Income: Medium - High 3. **Consumables & Raw Materials** Daily Challenges: Hobbies & Interests: Limited time to go shopping and make healthy meals. 1. Healthy living 1. Packaging bowl 6. Sauces 1. 2. Paper bags 7 Foods on your menu offering 2. 2. 3. Serviettes 8. 3. 3. 4. Disposable cutlery 9. 5. Salt and pepper sachets 10. **Biggest Fears:** Common Objections: 1. Not providing healthy foods to there family 1. Cost is too high 2. Not eating healthy 2. Meals are not freshly made Skills Premises 3 з You can start with by using your parents kitchen. 1. Cooking skills Knowledge of what food items compliment 2. Purchasing Criteria: each other. 1. Quality, healthy meals 3. Knowledge of herbs 3. Variety of options 4 2. Value for money Δ 5. **Market Needs & Pain Points** Labour Intensity Factor: 1 = low; 5 = Medium; 10 = HIGH 5 Market Needs Market Pain Points: 1. Ready made healthy meals 1. Lack of cooking skills 2. 2. Limited time to make healthy meals MEDIUM \$\$ **Earning Capacity:** 3. 3. Limited time to shop for healthy foods Start-Up Tips **Opportunity Pros & Cons:** Pros: 1. Starting a food business from home means there is little to no cost. 1. Research the types of foods students and working adults would like to eat for lunch. You can expand your food business to offer catering services or personal chef services as your 2. Research foods single adults would like. 2. cooking skills grow 3. Find out EXACTLY what your market's expectations are 3. 4. Do a business plan before starting off. 4. 5. Consistently follow up with your customers to ensure customer satisfaction. 5. Cons: 1. You need to take peoples allergies, ethical and religous food preferences into consideration. Videos & Articles (URLs) 2. Trying to meet everybodies food and eating requirements may be difficult. 1. Cooking programs and videos on how to make healthy and quick lunches and dinners. 3. 2. Reading through cooking books. 4. 3. Subscribe to cooking websites that send out tips and meal ideas. 5.

## **General Notes & Suggestions**

It is important to ensure you have a record of your customers allergies and eating requirements. Select a basic, simple, healthy and slightly varied menu which you can rotate over a period of 2 weeks.

Make a list of quality food suppliers from whom you can order your groceries and who will potentially deliver your groceries to you fresh and daily.

Consider providing your customers with a free drink (small water) or healthy snack bar as part of there order.



