## Business Plan

4-Product | 3-Year
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## Peter's Second Hand

We Buy \& Sell Quality Goods


Market Niche: [2] People wanting to buy quality goods at a good price.

Product or Service Description:

| Various second goods, but focusing on Clothing, Furniture, Computers \& Office Goods, and <br> Bicycles. Goods must be of good qualiity, and through refurbishment, bring the second-hand <br> goods up to a good standard. |
| :--- | :--- |
| Computers \& Office Goods (. Bicycles <br>  <br> Office Goods - items are costed and sold as <br> units of 100 currency. Buying, refurshing, and selliing Bicycles - <br> itens are costed and sold as units of 100 <br> currency. |

Business 1. To start a second-hand goods business, servicing the local community. $\begin{array}{llll}\text { Objectives [5] } & \text { 2. Become the 'go-to' Second-Hand Store for Buying and Selling }\end{array}$

| 1. | Post Products on WhatsApp group |
| :--- | :--- |
| 2. | Use cheap loss leaders to get people into the store |
| 3. | Offer to BUY goods from people coming in to buy - suggest items |
| 4. |  |
|  |  |


| 1. | Get to know customer's needs - then call them when goods come in |
| :--- | :--- |
| 2. Upsell/Crosssell other products after understanding needs. |  |
| 3. | Suggest buying goods from customers when they are in the store. |
| 4. |  |


| YEAR 1 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| REVENUE | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 |
| Cumulative revenue | 52,250 | 104,500 | 156,750 | 209,000 | 261,250 | 313,500 | 365,750 | 418,000 | 470,250 | 522,500 | 574,750 | 627,000 |
| GROSS MARGIN | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 |
| GROSS MARGIN \% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% |
| CUMULATIVE GROSS MARGIN | 26,125 | 52,250 | 78,375 | 104,500 | 130,625 | 156,750 | 182,875 | 209,000 | 235,125 | 261,250 | 287,375 | 313,500 |
| NET MARGIN | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 |
| NET MARGIN \% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% |
| Break-Even Analysis | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 |
| Sales Over/Under | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 |
| CUMULATIVE NET MARGIN | 10,125 | 20,250 | 30,375 | 40,500 | 50,625 | 60,750 | 70,875 | 81,000 | 91,125 | 101,250 | 111,375 | 121,500 |
| YEAR 2 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| REVENUE | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 |
| CUMULATIVE REVENUE | 61,950 | 123,900 | 185,850 | 247,800 | 309,750 | 371,700 | 433,650 | 495,600 | 557,550 | 619,500 | 681,450 | 743,400 |
| GROSS MARGIN | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 |
| GROSS MARGIN \% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% |
| CUMULATIVE GROSS MARGIN | 344,475 | 375,450 | 406,425 | 437,400 | 468,375 | 499,350 | 530,325 | 561,300 | 592,275 | 623,250 | 654,225 | 685,200 |
| NET MARGIN | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 |
| NET MARGIN \% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% |
| Break-Even Analysis | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 |
| Sales Over/Under | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 |
| CUMULATIVE NET MARGIN | 132,475 | 143,450 | 154,425 | 165,400 | 176,375 | 187,350 | 198,325 | 209,300 | 220,275 | 231,250 | 242,225 | 253,200 |
| YEAR 3 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| REVENUE | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 |
| CUMULATIVE REVENUE | 71,111 | 142,223 | 213,334 | 284,445 | 355,556 | 426,668 | 497,779 | 568,890 | 640,001 | 711,113 | 782,224 | 853,335 |
| GROSS MARGIN | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 |
| GROSS MARGIN \% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% |
| CUMULATIVE GROSS MARGIN | 720,756 | 756,311 | 791,867 | 827,423 | 862,978 | 898,534 | 934,089 | 969,645 | 1,005,201 | 1,040,756 | 1,076,312 | 1,111,868 |
| NET MARGIN | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 |
| NET MARGIN \% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% |
| Break-Even Analysis | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 |
| Sales Over/Under | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 |
| CUMULATIVE NET MARGIN | 264,256 | 275,311 | 286,367 | 297,423 | 308,478 | 319,534 | 330,589 | 341,645 | 352,701 | 363,756 | 374,812 | 385,868 |

Second-hand store for buying and selling second-hand goods.
Sales are forecasted as units, which are costed of 100 currency.

## Business Plan

We Buy \& Sell Quality Goods

1. Clothing
Buying and selliing Clothing - items are
costed and sold as units of 100 currency.

| Clothing Purchased (100 cost) | 100 |
| ---: | ---: |
| Clean and Iron | 25 |
|  | 0 |
|  | 0 |
|  | 0 |
| TOTAL COST | 125 |
| Batch Size | $1[7]$ |
| UNIT COST | 125 |
| Mark Up | $100.0 \%[11]$ |
| UNIT SELL PRICE | $\mathbf{2 5 0}$ |
| GROSS MARGIN | 125 |
| GROSS MARGIN \% | $50.0 \%$ |
| UNIT SELL PRICE (INPUT) | $\mathbf{0}[15]$ |

2. Furniture

Buying, refurshing, and selling Furniture -
items are costed and sold as units of 100
currency.

| Furniture Purchased (100 cost) | 100 |
| ---: | ---: |
| Refurbish | 50 |
|  | 0 |
| TOTAL COST | 150 |
| Batch Size | $1[8]$ |
| UNIT COST | 150 |
| Mark Up | $100.0 \%[12]$ |
| UNIT SELL PRICE | 300 |
| GROSS MARGIN | 150 |
| GROSS MARGIN \% | $50.0 \%$ |

UNIT SELL PRICE (INPUT)
3. Computers \& Office Goods

Buying, refurshing, and selliing Computers \&
Office Goods - items are costed and sold as units of 100 currency.
4. Bicycles

Buying, refurshing, and selliing Bicycles items are costed and sold as units of 100 currency.

| Bicycles Purchased (100 cost) | 100 |
| ---: | ---: |
| Refurbish | 25 |
|  | 0 |
|  | 0 |
| TOTAL COST | $\mathbf{1 2 5}$ |
| Batch Size | $1[10]$ |
| COST | 125 |
|  | $100.0 \%[14]$ |
| UNIT SELL PRICE | $\mathbf{2 5 0}$ |
| GROSS MARGIN | 125 |
| GROSS MARGIN \% | $50.0 \%$ |


| Year 1 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothing | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 | 30 |
| Furniture | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 |
| Computers \& Office Goods | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 | 60 |
| Bicycles | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 | 35 |
| TOTAL MONTHLY UNITS | 185 | 185 | 185 | 185 | 185 | 185 | 185 | 185 | 185 | 185 | 185 | 185 |

Revenue Forecast

| Year 1 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothing | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 |
| Furniture | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 |
| Computers \& Office Goods | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 | 18,000 |
| Bicycles | 8,750 | 8,750 | 8,750 | 8,750 | 8,750 | 8,750 | 8,750 | 8,750 | 8,750 | 8,750 | 8,750 | 8,750 |
| TOTAL MONTHLY REVENUE | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 |
| cumulative total revenue | 52,250 | 104,500 | 156,750 | 209,000 | 261,250 | 313,500 | 365,750 | 418,000 | 470,250 | 522,500 | 574,750 | 627,000 |

Profit \& Loss

| Year 1 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 | 52,250 |
| TOTAL COST OF SALES | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 |
| Clothing | 3,750 | 3,750 | 3,750 | 3,750 | 3,750 | 3,750 | 3,750 | 3,750 | 3,750 | 3,750 | 3,750 | 3,750 |
| Furniture | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 |
| Computers \& Office Goods | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 |
| Bicycles | 4,375 | 4,375 | 4,375 | 4,375 | 4,375 | 4,375 | 4,375 | 4,375 | 4,375 | 4,375 | 4,375 | 4,375 |
| GROSS MARGIN | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 | 26,125 |
| GROSS MARGIN \% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% |
| UMULATIVE GROSS MARGIN | 26,125 | 52,250 | 78,375 | 104,500 | 130,625 | 156,750 | 182,875 | 209,000 | 235,125 | 261,250 | 287,375 | 313,500 |


| TOTAL INDIRECT COSTS [19] | 16,000 | 16,000 | 16,000 | 16,000 | 16,000 | 16,000 | 16,000 | 16,000 | 16,000 | 16,000 | 16,000 | 16,000 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Salary (me) | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 |
| Premises | 5,000 | 5,000 | 5,000 | 5,000 | 5,000 | 5,000 | 5,000 | 5,000 | 5,000 | 5,000 | 5,000 | 5,000 |
| Telephone | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 | 1,000 |
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|  |  |  |  |  |  |  |  |  |  |  |  |  |
| NET MARGIN | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 | 10,125 |
| NET MARGIN \% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% |
| Break-Even Analysis | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 | 32,000 |
| Sales Over/Under | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 | 20,250 |
| CUMULATIVE NET MARGIN | 10,125 | 20,250 | 30,375 | 40,500 | 50,625 | 60,750 | 70,875 | 81,000 | 91,125 | 101,250 | 111,375 | 121,500 |

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Year 2 4-Product |3-Year

Peter's Second Hand
We Buy \& Sell Quality Goods

| 1. Clothing |  | 2. Furniture 3. |  |  |  | 3. Computers \& Office Goods |  |  | 4. Bicycles |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Y-o-Y Cost Increase \% | 5.0\% [20] |  |  |  | $\begin{array}{r} 5.0 \%[21] \\ 158 \end{array}$ | Y-o-Y Cost Increase \% |  | $\begin{array}{r} 5.0 \%[22] \\ 158 \end{array}$ |  | Y-o-Y Cost Increase \% |  | $5.0 \%[23]$ <br> 131 <br> $100.0 \%[27$ |
| UNIT COST | 131 | UNIT COST |  |  |  | UNIT COST |  |  |  | UNIT COST |  |  |
| Mark Up | 100.0\% [24] | Mark Up 100 |  |  | 100.0\% [25] | Mark Up |  | $100.0 \% \text { [26] }$ | Mark UpUNIT SELL PRICE |  |  | 100.0\% [27] |
| UNIT SELL PRICE | 263 | UNIT SELL PRICE |  |  | 315 | UNIT SELL PRICE |  | 315 |  |  |  | 263 |
| GROSS MARGIN | 131 | GROSS MARGIN |  |  | 158 | GROSS MARGIN |  | 158 | GROSS MARGIN |  |  | 131 |
| GROSS MARGIN \% | 50.0\% | GROSS MARGIN \% |  |  | 50.0\% | GROSS MARGIN \% |  | 50.0\% | GROSS MARGIN \% |  |  | 50.0\% |
| UNIT SELL PRICE (INPUT) | 0 [28] | UNIT SELL PRICE (INPUT) |  |  | 0 [29] | UNIT SELL PRICE (INPUT) |  | 0 [30] | UNIT SELL PRICE (INPUT) |  |  | 0 [31] |
| Sales Forecast |  |  |  |  |  |  |  |  |  |  |  |  |
| Year 2 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| Clothing | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| Furniture | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 |
| Computers \& Office Goods | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 | 65 |
| Bicycles | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 | 40 |
| TOTAL MONTHLY UNITS | 210 | 210 | 210 | 210 | 210 | 210 | 210 | 210 | 210 | 210 | 210 | 210 |
| Revenue Forecast |  |  |  |  |  |  |  |  |  |  |  |  |
| Year 2 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| Clothing | 10,500 | 10,500 | 10,500 | 10,500 | $0 \quad 10,500$ | 10,500 | 10,500 | 10,500 | 10,500 | 10,500 | 10,500 | 10,500 |
| Furniture | 20,475 | 20,475 | 20,475 | 20,475 | $5 \quad 20,475$ | 20,475 | 20,475 | 20,475 | 20,475 | 20,475 | 20,475 | 20,475 |
| Computers \& Office Goods | 20,475 | 20,475 | 20,475 | 20,475 | 5 20,475 | 20,475 | 20,475 | 20,475 | 20,475 | 20,475 | 20,475 | 20,475 |
| Bicycles | 10,500 | 10,500 | 10,500 | 10,500 | 0 10,500 | 10,500 | 10,500 | 10,500 | 10,500 | 10,500 | 10,500 | 10,500 |
| TOTAL MONTHLY REVENUE | 61,950 | 61,950 | 61,950 | 61,950 | 0 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 |
| CUMULATIVE TOTAL REVENUE | 61,950 | 123,900 | 185,850 | 247,800 | 0 309,750 | 371,700 | 433,650 | 495,600 | 557,550 | 619,500 | 681,450 | 743,400 |
| Profit \& Loss |  |  |  |  |  |  |  |  |  |  |  |  |
| Year 2 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| REVENUE | 61,950 | 61,950 | 61,950 | 61,950 | 0 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 | 61,950 |
| TOTAL COST OF SALES | 30,975 | 30,975 | 30,975 | 30,975 | 5 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 |
| Clothing | 5,250 | 5,250 | 5,250 | 5,250 | 0 5,250 | 5,250 | 5,250 | 5,250 | 5,250 | 5,250 | 5,250 | 5,250 |
| Furniture | 10,238 | 10,238 | 10,238 | 10,238 | 8 10,238 | 10,238 | 10,238 | 10,238 | 10,238 | 10,238 | 10,238 | 10,238 |
| Computers \& Office Goods | 10,238 | 10,238 | 10,238 | 10,238 | 8 10,238 | 10,238 | 10,238 | 10,238 | 10,238 | 10,238 | 10,238 | 10,238 |
| Bicycles | 5,250 | 5,250 | 5,250 | 5,250 | 0 5,250 | 5,250 | 5,250 | 5,250 | 5,250 | 5,250 | 5,250 | 5,250 |
| GROSS MARGIN | 30,975 | 30,975 | 30,975 | 30,975 | 5 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 | 30,975 |
| GROSS MARGIN \% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | - 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% |
| CUMULATIVE GROSS MARGIN | 344,475 | 375,450 | 406,425 | 437,400 | 0 468,375 | 499,350 | 530,325 | 561,300 | 592,275 | 623,250 | 654,225 | 685,200 |
|  | (from Year 1) |  |  |  |  |  |  |  |  |  |  |  |
| TOTAL INDIRECT COSTS [32] | 20,000 | 20,000 | 20,000 | 20,000 | 0 20,000 | 20,000 | 20,000 | 20,000 | 20,000 | 20,000 | 20,000 | 20,000 |
| Salary (me) | 12,500 | 12,500 | 12,500 | 12,500 | 0 12,500 | 12,500 | 12,500 | 12,500 | 12,500 | 12,500 | 12,500 | 12,500 |
| Premises | 6,000 | 6,000 | 6,000 | 6,000 | 0 6,000 | 6,000 | 6,000 | 6,000 | 6,000 | 6,000 | 6,000 | 6,000 |
| Telephone | 1,500 | 1,500 | 1,500 | 1,500 | 01,500 | 1,500 | 1,500 | 1,500 | 1,500 | 1,500 | 1,500 | 1,500 |
| $\square$ |  |  |  |  |  |  |  |  |  |  |  |  |
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| NET MARGIN | 10,975 | 10,975 | 10,975 | 10,975 | 5 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 | 10,975 |
| NET MARGIN \% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | - 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% | 17.7\% |
| Break-Even Analysis | 40,000 | 40,000 | 40,000 | 40,000 | 0 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 | 40,000 |
| Sales Over/Under | 21,950 | 21,950 | 21,950 | 21,950 | 0 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 | 21,950 |
| CUMULATIVE NET MARGIN | 132,475 | 143,450 | 154,425 | 165,400 | 0 176,375 | 187,350 | 198,325 | 209,300 | 220,275 | 231,250 | 242,225 | 253,200 |
| (from Year 1) |  |  |  |  |  |  |  |  |  |  |  |  |
| All second-hand goods are bought in units of 100 currency. <br> Still paying back working capitol and cost of Store Set Up for Year 2, which will appear on Cash Flow Statement and Balance Sheet. |  |  |  |  |  |  |  |  |  |  |  |  |

Still paying back working capitol and cost of Store Set Up for Year 2, which will appear on Cash Flow Statement and Balance Sheet.

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Year 3
4-Product | 3-Year

Peter's Second Hand

We Buy \& Sell Quality Goods
We Buy \& Sell Quality Goods
3. Computers \& Office Goods 4. Bicycles

| Y-o-Y Cost Increase \% | 5.0\% [35] | Y-o-Y Cost Increase \% | 5.0\% [36] |
| :---: | :---: | :---: | :---: |
| UNIT COST | 5 | UNIT COST | 138 |
| Mark Up | 100.0\% [39] | Mark Up | 100.0\% [40] |
| UNIT SELL PRICE | 331 | UNIT SELL PRICE | 276 |
| GROSS MARGIN | 165 | GROSS MARGIN | 138 |
| GROSS MARGIN \% | 50.0\% | GROSS MARGIN \% | 50.0\% |
| UNIT SELL PRICE (INPUT) | 0 [43] | UNIT SELL PRICE (INPUT) | 0 [4 |

Sales Forecast

| Year 3 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothing | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 |
| Furniture | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 |
| Computers \& Office Goods | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 | 70 |
| Bicycles | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 | 45 |
| TOTAL MONTHLY UNITS | 230 | 230 | 230 | 230 | 230 | 230 | 230 | 230 | 230 | 230 | 230 | 230 |

Revenue Forecast

| Year 3 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothing | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 |
| Furniture | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 |
| Computers \& Office Goods | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 | 23,153 |
| Bicycles | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 | 12,403 |
| TOTAL MONTHLY REVENUE | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 |
| cumulative total revenue | 71,111 | 142,223 | 213,334 | 284,445 | 355,556 | 426,668 | 497,779 | 568,890 | 640,001 | 711,113 | 782,224 | 853,335 |

Profit \& Loss

| Year 3 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| revenue | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 | 71,111 |
| TOTAL COST OF SALES | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 |
| Clothing | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 |
| Furniture | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 |
| Computers \& Office Goods | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 | 11,576 |
| Bicycles | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 | 6,202 |
| GROSS MARGIN | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 | 35,556 |
| GROSS MARGIN \% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% | 50.0\% |
| cumulative gross margin | 720,756 | 756,311 | 791,867 | 827,423 | 862,978 | 898,534 | 934,089 | 969,645 | 1,005,201 | 1,040,756 | 1,076,312 | 1,111,868 |
|  | (rom Year 2) |  |  |  |  |  |  |  |  |  |  |  |
| TOTAL INDIRECT COSTS [45] | 24,500 | 24,500 | 24,500 | 24,500 | 24,500 | 24,500 | 24,500 | 24,500 | 24,500 | 24,500 | 24,500 | 24,500 |
| Salary (me) | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 | 15,000 |
| Premises | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 | 7,500 |
| Telephone | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 | 2,000 |
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|  |  |  |  |  |  |  |  |  |  |  |  |  |
| NET MARGIN | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 | 11,056 |
| NET MARGIN \% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% | 15.5\% |
| Break-Even Analysis | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 | 49,000 |
| Sales Over/Under | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 | 22,111 |
| CUMULATIVE NET MARGIN | 264,256 | 275,311 | 286,367 | 297,423 | 308,478 | 319,534 | 330,589 | 341,645 | 352,701 | 363,756 | 374,812 | 385,868 |
|  | (rom Year 2) |  |  |  |  |  |  |  |  |  |  |  |

[^1]Start Up Costs

| Store Set Up | $\mathbf{1 1 2 , 0 0 0}$ |
| :--- | ---: |
| Shelves | 75,000 |
| Signage | 25,000 |
| Interest on Cost - paid over 24 months | 12,000 |
|  | 0 |
|  | 0 |
| <enter Start Up cost type> | $\mathbf{0}$ |
|  | 0 |
|  | 0 |
|  | 0 |
|  | 0 |
|  | 0 |

Total Start Up Costs

| Working Capital Loan | $\mathbf{1 4 0 , 0 0 0}$ |
| :--- | ---: |
| Raise Working Capital to buy stock | 125,000 |
| Interest on Cost - paid over 24 months | 15,000 |
|  | 0 |
|  | 0 |
|  | 0 |
| <enter Start Up cost type> | $\mathbf{0}$ |
|  | 0 |
|  | 0 |
|  | 0 |
|  | 0 |
|  | 0 |


| <enter Start Up cost type> | $\mathbf{0}$ |
| :--- | :--- |
|  | 0 |
|  | 0 |
|  | 0 |
|  | 0 |
|  | 0 |
| <enter Start Up cost type> | $\mathbf{0}$ |
|  | 0 |
|  | 0 |
|  | 0 |
|  | 0 |
|  | 0 |

SWOT Analysis [4

Strengths [48]


SWOT Actions [!

1. Take goods on consignment, which would allow working capital to be preserved
2. Get second-hand stock from other areas to increase stock levels.
3. 
4. $\square$. $\square$

Weaknesses [49]


Threats [51]


Graphical Outputs



[1] A Tag Line is a short, easily remembered phrase that a company uses in its advertisements, especially on television or the internet, so that people will recognise it or its products.

Writing a tagline is a good way to add character to your brand.
[2] A niche market is a segment of a larger market that can be defined by its own unique needs, preferences, or identity that makes it different from the market at large.
[3] Broadly describe the products or services your business offers.
[4] A buyer persona is a semi-fictional representation of your ideal customer based on market research and real data about your existing customers.

When creating your buyer persona(s), consider including customer demographics, behaviour patterns, motivations, and goals.
[5] Write down your TOP FOUR business objectives!
[6] USPs directly address a specific need experienced by a company's ideal customer. A great unique selling proposition, sometimes known as a value proposition, should also emphasise what individual quality separates a business from its competition.
[7] ONLY increase above 1 if the costs relate to a batch to produce a quantity of the same product. So, if you were making a batch of say 10 units, then add 10 to this field.
[8] ONLY increase above 1 if the costs relate to a batch to produce a quantity of the same product. So, if you were making a batch of say 10 units, then add 10 to this field.
[9] ONLY increase above 1 if the costs relate to a batch to produce a quantity of the same product. So, if you were making a batch of say 10 units, then add 10 to this field.
[10] ONLY increase above 1 if the costs relate to a batch to produce a quantity of the same product. So, if you were making a batch of say 10 units, then add 10 to this field.
[11] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[12] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[13] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[14] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[15] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[16] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[17] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[18] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[19] Accounting and Legal
Advertising
Subscriptions

Insurance
Office Supplies
Postage
Rent
Salaries and Wages
Payroll Expenses
Taxes and Licenses
Telephone
Travel
Utilities
Web Hosting and Domains
Maintenance and Repairs
Research and Development
Depreciation
Other
[20] Add the anticipated Year-on-Year increase to the costs to produce this product or deliver the service.
[21] Add the anticipated Year-on-Year increase to the costs to produce this product or deliver the service.
[22] Add the anticipated Year-on-Year increase to the costs to produce this product or deliver the service.
[23] Add the anticipated Year-on-Year increase to the costs to produce this product or deliver the service.
[24] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[25] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[26] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[27] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[28] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[29] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[30] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[31] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[32] Accounting and Legal
Advertising
Subscriptions
Insurance
Office Supplies
Postage
Rent
Salaries and Wages
Payroll Expenses
Taxes and Licenses
Telephone
Travel

Utilities
Web Hosting and Domains
Maintenance and Repairs
Research and Development
Depreciation
Other
[33] Add the anticipated Year-on-Year increase to the costs to produce this product or deliver the service.
[34] Add the anticipated Year-on-Year increase to the costs to produce this product or deliver the service.
[35] Add the anticipated Year-on-Year increase to the costs to produce this product or deliver the service.
[36] Add the anticipated Year-on-Year increase to the costs to produce this product or deliver the service.
[37] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[38] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[39] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[40] Apply a MARK UP \% to your product or service Unit Cost that will allow you to make enough profit to ensure that your business is sustainable.
[41] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[42] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[43] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[44] By inserting a Sell Price HERE you OVERRIDE the calculated Unit Sell Price (above)
[45] Accounting and Legal
Advertising
Subscriptions
Insurance
Office Supplies
Postage
Rent
Salaries and Wages
Payroll Expenses
Taxes and Licenses
Telephone
Travel
Utilities
Web Hosting and Domains
Maintenance and Repairs
Research and Development
Depreciation
Other
[46] Start-Up Costs - Include Start-Up Costs, which will reflect in the first month of business. These start-up costs should include these categories:
> Buildings \& Real Estate (Purchase, Construction, Remodelling, Other)
> Leasehold Improvements (Remodelling/Changes to Property)
> Capital Equipment (Furniture, Equipment, Fixtures, Machinery, Other)
> Location \& Admin Expenses (Rent \& Related Costs, Utility Deposits, Legal \& Accounting Fees, Prepaid Insurance, Pre-Start Salaries, Other)
> Advertising \& Promotional (Advertising, Signage, Printing, Travel \& Entertainment, Other)
[47] SWOT Analysis is a strategic planning method used to evaluate the Strengths, Weaknesses, Opportunities, and Threats involved in a project or in a business venture. It involves specifying the objective of the business venture or project and identifying the internal and external factors that are favourable and unfavourable to achieve that objective.

Strengths: attributes of the company that are helpful to achieving the objective(s)
Weaknesses: attributes of the company that are harmful to achieving the objective(s)
Opportunities: external conditions that are helpful to achieving the objective(s)
Threats: external conditions which could do damage to the objective(s)
Identification of SWOTs are essential because subsequent steps in the process of planning for achievement of the selected objective may be derived from the SWOTs.
[48] Strengths are attributes of the company that are helpful to achieving the objective(s)
[49] Weaknesses are attributes of the company that are harmful to achieving the objective(s)
[50] Opportunities are external conditions that are helpful to achieving the objective(s)
[51] Threats are external conditions which could do damage to the objective(s)
[52] Explain the actions you will take to:

1. Capitalise on Strengths
2. Counter Weaknesses
3. Capitalise on Opportunities
4. Counter Threats

[^0]:    All second-hand goods are bought in units of 100 currency
    Start paying back working capitol and cost of Store Set Up in July, which will appear on Cash Flow Statement and Balance Sheet.

[^1]:    All second-hand goods are bought in units of 100 currency.
    Still paying back working capitol and cost of Store Set Up until June, which will appear on Cash Flow Statement and Balance Sheet.

